RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST;   
  
Apply 58472 archivelog.   
  
We have applied it till 58476 and got error ORA-10586.   
  
In alert log, we found below:   
specify the ALLOW 1 CORRUPTION option that permits   
recovery to corrupt block 2228 in file 36 and continue.   
  
Again your team have suggested to execute below command:   
RECOVER database using backup controlfile until cancel allow 1 corruption;   
  
We have again applied 58472 archive log.   
  
And once it is applied, we have applied 58473 but it goes in loop and never completes.   
  
Your team has suggested to execute below command so we have interrupted the recovery and execute it.   
  
recover database allow 100 corruption;   
  
As nothing worked, We tried to restore it again using duplicate and it worked.

-------------SR Details are as below-----------------

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| Hi ,   From auxiliary db provide opatch details :   cd $ORACLE\_HOME/OPatch  ./opatch lsinventory -detail >> /tmp/applied\_patches.txt   Thanks,  Prashant  Oracle GCS (HA)  Working Hours : 7:00am-3:30pm IST | 5:30am-02:00pm GMT | 01:30am-10:00am ET    If you need assistance during my off-shift hours, please call the local Oracle support and request for reassignment of this SR.  Contact number can be found here : http://www.oracle.com/support/contact.html | https://support.oracle.com/epmos/adf/images/t.gif |
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|  | https://support.oracle.com/epmos/adf/images/t.gif | **Oracle Support** | - 2+ hours ago | https://support.oracle.com/epmos/adf/images/t.gif | [ODM Research] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | INTERNAL RESEARCH  ====================  [Bug 28305876](https://support.oracle.com/epmos/faces/BugDisplay?id=28305876&parent=SrDetailText&sourceId=3-17984551861) : ORA-600 [3020] DURING RECOVERY ON PHYSICAL STANDBY   [Bug 24591794](https://support.oracle.com/epmos/faces/BugDisplay?id=24591794&parent=SrDetailText&sourceId=3-17984551861) : ORA-600 [KTSPFHSP-9] AND ORA-600 [3020] WITH FIX FOR BUG-24447296 | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - 4+ hours ago | https://support.oracle.com/epmos/adf/images/t.gif | [Update from Customer] |

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| https://support.oracle.com/epmos/adf/images/t.gif | Files uploaded, kindly check and let us know. We have to restore one more database with same backup. Can we proceed with same? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Upload to TDS successful for the file PHOEQ\_pr0c\_25231432\_i851745.trc. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | Hi Jiten,   As per last recovery we got below error :   ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []   It looks like stuck recovery/Lost writes.    Sun Jul 29 10:33:09 2018  ERROR: ORA-00600: internal error code, arguments: [3020] recovery detected a data block with invalid SCN raised at location:kcbr\_media\_ap\_1  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_pr0c\_25231432.trc (incident=851745):  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'  Incident details in: /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/incident/incdir\_851745/PHOEQ\_pr0c\_25231432\_i851745.trc  Use ADRCI or Support Workbench to package the incident.  See [Note 411.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=411.1) at My Oracle Support for error and packaging details.  Slave exiting with ORA-600 exception  Sun Jul 29 10:33:11 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_pr0c\_25231432.trc:  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'  Sun Jul 29 10:33:11 2018  Sweep [inc][851745]: completed  Sun Jul 29 10:33:11 2018   For RCA upload below trace files :   /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_pr0c\_25231432.trc  /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/incident/incdir\_851745/PHOEQ\_pr0c\_25231432\_i851745.trc    Thanks,  Prashant  Oracle GCS (HA)  Working Hours : 7:00am-3:30pm IST | 5:30am-02:00pm GMT | 01:30am-10:00am ET    If you need assistance during my off-shift hours, please call the local Oracle support and request for reassignment of this SR.  Contact number can be found here : http://www.oracle.com/support/contact.html | | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Hi,   Your SEVERITY-1 SR (requiring 24X7 support) issue was transferred to me due to change in shift.  Reviewing the SR and its uploads...   Thanks,  Prashant  Oracle GCS (HA)  Working Hours : 7:00am-3:30pm IST | 5:30am-02:00pm GMT | 01:30am-10:00am ET    If you need assistance during my off-shift hours, please call the local Oracle support and request for reassignment of this SR.  Contact number can be found here : http://www.oracle.com/support/contact.html | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello Team,   We are able to restore it but we have to restore one more database and we don't want issue in that as well. Let us know the ROOT CAUSE of it as in case production is down, we will not be in a condition to restore it. What steps we should follow to restore other database with same backup available.   Since yesterday morning, we were working on it and tried different things. Kindly go through it.   RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST;   Apply 58472 archivelog.   We have applied it till 58476 and got error ORA-10586.   In alert log, we found below:  specify the ALLOW 1 CORRUPTION option that permits  recovery to corrupt block 2228 in file 36 and continue.   Again your team have suggested to execute below command:  RECOVER database using backup controlfile until cancel allow 1 corruption;   We have again applied 58472 archive log.   And once it is applied, we have applied 58473 but it goes in loop and never completes.   Your team has suggested to execute below command so we have interrupted the recovery and execute it.   recover database allow 100 corruption;   As nothing worked, We tried to restore it again using duplicate and it worked.   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Ok, thank you | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | It is still running and it may take another 4-5 hours. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Hi Jiten,   Since, the duplicate is in progress, i will recommend we wait for the results.   keep me posted with the results   kind regards   Forbishi | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Currently i have started duplicate once again. It will take time as the database size is 7 TB, will update you. Meanwhile, requesting you to go through the things which we have already tried so that we can check some other work around. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Server is not rebooted yet, it will go through certain process. I will work on it and update you accordingly.   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | Hi Jiten,   let us know if the server has been rebooted to release the lock seen below. clean up the failed duplicate files (control files, datafiles) created in the auxiliary server and do the duplicate again.   Slave exiting with ORA-600 exception  Sun Jul 29 10:33:11 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_pr0c\_25231432.trc:  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'  Sun Jul 29 10:33:11 2018  Sweep [inc][851745]: completed  Sun Jul 29 10:33:11 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_m001\_23003324.trc:  ORA-48132: requested file lock is busy, [stg2\_851745\_inc.swp] [/oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/lck/SW\_851745\_1.lck]  ORA-48170: unable to lock file - already in use>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>>issue here  IBM AIX RISC System/6000 Error: 13: Permission denied  Additional information: 8  Additional information: 30343288   regards   Forbishi | | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Thanks, waiting for the update. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hi Jiten,   Your issue is transferred to me. My name is Forbishi from High Availability team who will assist you to resolve the issue now onward.  I am currently reviewing the issue and will update the SR as soon as I have completed the initial investigations.   Kind regards,  Forbishi  Oracle Global Customer Support - High Availability  Working Hours: Sat-Wed  12:00pm to 9:00pm MT  To convert working hours to your local timezone please use : http://www.timeanddate.com/time/map  If you require assistance outside of my working hours please contact your local Oracle Support Center : http://www.oracle.com/support/contact.html | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Hello Noel,   The issue is as it is since 24 hours. Requesting you to expedite and help us to resolve it. I am providing all the logs which you people told and even executed all the commands suggested though there is no resolution yet.   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | I have used below script to restore the database using duplicate.   run  {  allocate clone channel adsm\_1 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  allocate clone channel adsm\_2 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  allocate clone channel adsm\_3 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  allocate clone channel adsm\_4 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  allocate clone channel adsm\_5 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  allocate clone channel adsm\_6 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  allocate clone channel adsm\_7 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  allocate clone channel adsm\_8 device type SBT parms 'ENV=(TDPO\_OPTFILE=/usr/tivoli/tsm/client/oracle/bin64/tdpo\_PHOEQ\_clone\_dft.opt)';  set until time "to\_date('29/07/2018 09:53:27','DD/MM/YYYY HH24:MI:SS')";  duplicate target database to PHOEQ ;  release channel adsm\_1;  release channel adsm\_2;  release channel adsm\_3;  release channel adsm\_4;  release channel adsm\_5;  release channel adsm\_6;  release channel adsm\_7;  release channel adsm\_8;  }   As per your comment, i should try duplicate over completely. Requesting you to elaborate it, how can we achieve it? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Can't we take affected datafile backup from production and restore it here? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   The ora-600 3020 is a bad vector change in the archive log. The issue is not with the datafile.   So if we can try to skip the bad vector change.   the error is showing the datafile and block.   Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_ora\_29163614.trc (incident=851505):  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   So we try to skip the error during the recovery.   >recover database allow 100 corruption;  auto   If this is happening during the duplicate recovery, then you need to try the duplicate over completely. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | If needed, i can share the restore log. There is issue with one archive log only and one datafile.   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | If you are still getting this error then something outside of Oracle has it locked.   SQL> recover database allow 100 corruption;  ORA-00283: recovery session canceled due to errors  ORA-01124: cannot recover data file 1 - file is in use or recovery  ORA-01110: data file 1: '/oracle/PHOEQ/data01/system.001'   might need to reboot the server. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | That command is running since 1 hour, what should we do now? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Today is very busy and already on a call.   Please post the results so I can help out.   If we cannot get past this with allow 100 corurption then we cannot open the database and the duplicate was bad. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Why i am not getting updates on time? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Do we have any other workaround which we can try? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | I have done shut abort and run it again but as usual it is stuck, not able to track the progress. Share the URL so that you can take the remote. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | We are focused on the object, not the datafile   The error is a bad vector update in the archive log. We ignore it on recovery and then fix the object that is was pointing to   ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)   SELECT tablespace\_name, segment\_type, owner, segment\_name, partition\_name  FROM dba\_extents WHERE file\_id = 36 and 2228  between block\_id AND block\_id + blocks - 1 ;   Then you need to look at the LOB, please follow this doc.   [NOTE 293515.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=293515.1) : ORA-1578 ORA-26040 in a LOB segment - Script to solve the errors   Thank you,  Noel Sawyer  Oracle Support | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | The file which have issues is updated with current timestamp. Kindly go through the below details.   -rw-r----- 1 oraphoeq dba 27279360 Jul 29 17:05 control01.ctl  -rw-r----- 1 oraphoeq dba 32212262912 Jul 29 17:05 lstar\_lob.016   Error while restore using duplicate.  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   run the following and restart the recovery   >shutdown abort;   retry recovery after startup mount | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | hi,  getting below error   SQL> select name,open\_mode from v$database;   NAME OPEN\_MODE  --------- --------------------  UPHOEP MOUNTED   SQL>  SQL> recover database allow 100 corruption;  ORA-00283: recovery session canceled due to errors  ORA-01124: cannot recover data file 1 - file is in use or recovery  ORA-01110: data file 1: '/oracle/PHOEQ/data01/system.001' | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Please do the following to get past the error.   >recover database allow 100 corruption;  auto   Once the database gets to media recovery open the database   >alter database open;   Then we need to look at the LOB and check it.   ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)   SELECT tablespace\_name, segment\_type, owner, segment\_name, partition\_name  FROM dba\_extents WHERE file\_id = 36 and 2228  between block\_id AND block\_id + blocks - 1 ;   Then you need to look at the LOB, please follow this doc.   [NOTE 293515.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=293515.1) : ORA-1578 ORA-26040 in a LOB segment - Script to solve the errors   Thank you,  Noel Sawyer  Oracle Support | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Archive is available at target location, can we try something else? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Please take a remote and check it. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Can i interrupt the recovery which is currently going for 1\_58473\_931163746.arc?   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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|  | https://support.oracle.com/epmos/adf/images/t.gif | **Oracle Support** | - 20+ hours ago | https://support.oracle.com/epmos/adf/images/t.gif | [ODM Data Collection] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | recentalert\_PHOEQ.log  ===================   Sun Jul 29 10:33:11 2018  Dumping diagnostic data in directory=[cdmp\_20180729103311], requested by (instance=1, osid=50069505 (PR0C)), summary=[incident=851745].  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_ora\_29163614.trc (incident=851505):  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'  Incident details in: /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/incident/incdir\_851505/PHOEQ\_ora\_29163614\_i851505.trc  Sun Jul 29 10:33:11 2018  Sweep [inc][851505]: completed  Use ADRCI or Support Workbench to package the incident.  See [Note 411.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=411.1) at My Oracle Support for error and packaging details.  Sun Jul 29 10:33:13 2018  Recovery Slave PR0C previously exited with exception 600  Sun Jul 29 10:33:13 2018  Media Recovery failed with error 448  Sun Jul 29 10:33:13 2018  Sweep [inc2][851505]: completed  Recovery interrupted!  Sun Jul 29 10:33:14 2018  Dumping diagnostic data in directory=[cdmp\_20180729103314], requested by (instance=1, osid=62521425), summary=[incident=851505].  Sun Jul 29 10:33:20 2018  Recovered data files to a consistent state at change 9043102394788  Sun Jul 29 10:33:20 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_pr00\_13172880.trc:  ORA-00283: recovery session canceled due to errors  ORA-00448: normal completion of background process  ORA-600 signalled during: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'...  Sun Jul 29 10:34:24 2018  KSFV I/O slave I601 dp=7000107c7b6dc28 exiting  Sun Jul 29 10:34:24 2018  KSFV I/O slave I701 dp=7000107cfe7d4a8 exiting  Sun Jul 29 10:34:24 2018  KSFV I/O slave Ib01 dp=7000107c7b38120 exiting  Sun Jul 29 10:34:24 2018  KSFV I/O slave Id01 dp=7000107d7f5ede0 exiting  Sun Jul 29 10:34:24 2018  KSFV I/O slave I901 dp=7000107cfe75cd8 exiting  Sun Jul 29 10:34:24 2018  KSFV I/O slave Ic01 dp=7000107e3f59a98 exiting  Sun Jul 29 10:34:24 2018  KSFV I/O slave I801 dp=7000107cbfd8410 exiting  Sun Jul 29 10:34:24 2018  KSFV I/O slave Ia01 dp=7000107dbedc690 exiting  Sun Jul 29 12:33:07 2018  ALTER DATABASE RECOVER database test  Sun Jul 29 12:33:07 2018  Test Media Recovery Start  Sun Jul 29 12:33:07 2018  Serial Media Recovery started  Sun Jul 29 12:33:08 2018  Test recovery canceled due to errors  ORA-10572 signalled during: ALTER DATABASE RECOVER database test ...  Sun Jul 29 13:15:11 2018  ALTER DATABASE RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST  Sun Jul 29 13:15:11 2018  Test Media Recovery Start  Sun Jul 29 13:15:11 2018  Serial Media Recovery started  ALLOW CORRUPTION option must use serial recovery  ORA-279 signalled during: ALTER DATABASE RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ...  ALTER DATABASE RECOVER CANCEL  Sun Jul 29 13:15:48 2018  Test recovery canceled  Test recovery tested redo from change 9043102394788 to 9043102394788  Test recovery found no problems  ORA-10574 signalled during: ALTER DATABASE RECOVER CANCEL ...  ALTER DATABASE RECOVER CANCEL  ORA-1112 signalled during: ALTER DATABASE RECOVER CANCEL ...  Sun Jul 29 14:01:08 2018  ALTER DATABASE RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST  Sun Jul 29 14:01:08 2018  Test Media Recovery Start  Sun Jul 29 14:01:08 2018  Serial Media Recovery started  ALLOW CORRUPTION option must use serial recovery  ORA-279 signalled during: ALTER DATABASE RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ...  ALTER DATABASE RECOVER CONTINUE DEFAULT  Sun Jul 29 14:01:40 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  CORRUPTING BLOCK 2228 OF FILE 36 AND CONTINUING RECOVERY  Sun Jul 29 14:01:47 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_ora\_32178266.trc:  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   Test recovery discovered a problem at change 9043102418344: redo is inconsistent  with a data block. To skip this redo during normal media or standby  database recovery, specify the ALLOW 1 CORRUPTION option that permits  recovery to corrupt block 2228 in file 36 and continue.  ORA-279 signalled during: ALTER DATABASE RECOVER CONTINUE DEFAULT ...  Sun Jul 29 14:25:28 2018  ALTER DATABASE RECOVER CANCEL  Sun Jul 29 14:25:28 2018  Test recovery canceled  Test recovery tested redo from change 9043102394788 to 9043102743799  Test recovery found 1 problem  ORA-10586 signalled during: ALTER DATABASE RECOVER CANCEL ...  ALTER DATABASE RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST  Test Media Recovery Start  Sun Jul 29 14:25:31 2018  Serial Media Recovery started  ALLOW CORRUPTION option must use serial recovery  ORA-279 signalled during: ALTER DATABASE RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ...  ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'  Sun Jul 29 14:26:31 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  CORRUPTING BLOCK 2228 OF FILE 36 AND CONTINUING RECOVERY  Sun Jul 29 14:26:37 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_ora\_32178266.trc:  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   Test recovery discovered a problem at change 9043102418344: redo is inconsistent  with a data block. To skip this redo during normal media or standby  database recovery, specify the ALLOW 1 CORRUPTION option that permits  recovery to corrupt block 2228 in file 36 and continue.  ORA-279 signalled during: ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc' ...  ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc'  Sun Jul 29 14:28:19 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc  ORA-279 signalled during: ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc' ...  ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58474\_931163746.arc'  Sun Jul 29 14:29:43 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58474\_931163746.arc  ORA-279 signalled during: ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58474\_931163746.arc' ...  ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58475\_931163746.arc'  Sun Jul 29 14:31:08 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58475\_931163746.arc  ORA-279 signalled during: ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58475\_931163746.arc' ...  ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc'  Sun Jul 29 14:32:00 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc  ORA-279 signalled during: ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc' ...  ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc'  Sun Jul 29 14:32:54 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc  Errors with log /oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc  ORA-310 signalled during: ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc' ...  ALTER DATABASE RECOVER CANCEL  Sun Jul 29 14:32:54 2018  Test recovery canceled  Test recovery tested redo from change 9043102394788 to 9043111888720  Test recovery found 1 problem  ORA-10586 signalled during: ALTER DATABASE RECOVER CANCEL ... | | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Customer has updated Outage Status from Full availability but at risk, action plan being developed to Complete unavailability, corrective action plan provided | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - 20+ hours ago | https://support.oracle.com/epmos/adf/images/t.gif | [Update from Customer] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | | It is running since half an hour, i don't think it should take this much of time. Need ur comments.   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | I ran it and it was running since 20 mins.   Alert log output:  Serial Media Recovery started  ALLOW CORRUPTION option must use serial recovery  ORA-279 signalled during: ALTER DATABASE RECOVER database using backup controlfile until cancel allow 1 corruption ...  ALTER DATABASE RECOVER LOGFILE '/oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc'  Sun Jul 29 15:19:19 2018  Media Recovery Log /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc   Command executed:  SQL> RECOVER database using backup controlfile until cancel allow 1 corruption;  ORA-00279: change 9043102743799 generated at 07/28/2018 04:44:06 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc  ORA-00280: change 9043102743799 for thread 1 is in sequence #58473    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc   Regards,  Jiten Pansara | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   We are not trying the same thing again.  We have run below command in order to find out the number of the problem that you have on the database.   SQL> RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ;   Now we are recovering the database with "allow 1 corruption".   SQL> RECOVER database using backup controlfile until cancel allow 1 corruption;   apply the requested archivelogs.    Please follow previous action plan.   Thank you,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Hello Cristina,   If needed, kindly forward it to next level as this is critical database. Reports are running through this database. I think we are trying same thing again and again which will not resolve the issue.   Regards,  Jiten Pansara | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Please apply all the archivelogs as you have done on the TEST command.   Please let me know the result.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Trying this now.   SQL> recover database allow 1 corruption using backup controlfile;  ORA-00279: change 9043102394788 generated at 07/28/2018 04:17:24 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  ORA-00280: change 9043102394788 for thread 1 is in sequence #58472    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Please run:   RECOVER database using backup controlfile until cancel allow 1 corruption;   and let me know the result.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | SQL> recover database allow 1 corruption;  ORA-00283: recovery session canceled due to errors  ORA-01610: recovery using the BACKUP CONTROLFILE option must be done | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Please run below command and let me know the result:   SQL> recover database allow 1 corruption;   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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|  | https://support.oracle.com/epmos/adf/images/t.gif | **Oracle Support** | - 21+ hours ago | https://support.oracle.com/epmos/adf/images/t.gif | [ODM Data Collection] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | | Sun Jul 29 14:26:37 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_ora\_32178266.trc:  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   Test recovery discovered a problem at change 9043102418344: redo is inconsistent  with a data block. To skip this redo during normal media or standby  database recovery, specify the ALLOW 1 CORRUPTION option that permits  recovery to corrupt block 2228 in file 36 and continue. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Upload to TDS successful for the file recentalert\_PHOEQ.log. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Hello,   Thank you for the update  Please upload the alert.log.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | SQL> RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ;  ORA-00279: change 9043102394788 generated at 07/28/2018 04:17:24 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  ORA-00280: change 9043102394788 for thread 1 is in sequence #58472    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}   ORA-00279: change 9043102743799 generated at 07/28/2018 04:44:06 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc  ORA-00280: change 9043102743799 for thread 1 is in sequence #58473  ORA-00278: log file '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc' no longer  needed for this recovery    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}   ORA-10586: Test recovery had to corrupt 1 data block in order to proceed  ORA-10573: Test recovery tested redo from change 9043102394788 to 9043102743799  ORA-10571: Test recovery canceled     SQL>  SQL> RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ;  ORA-00279: change 9043102394788 generated at 07/28/2018 04:17:24 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  ORA-00280: change 9043102394788 for thread 1 is in sequence #58472    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  ORA-00279: change 9043102743799 generated at 07/28/2018 04:44:06 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc  ORA-00280: change 9043102743799 for thread 1 is in sequence #58473  ORA-00278: log file '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc' no longer  needed for this recovery    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc  ORA-00279: change 9043105095535 generated at 07/28/2018 04:53:50 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58474\_931163746.arc  ORA-00280: change 9043105095535 for thread 1 is in sequence #58474  ORA-00278: log file '/oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc' no longer  needed for this recovery    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58474\_931163746.arc  ORA-00279: change 9043106559196 generated at 07/28/2018 04:58:15 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58475\_931163746.arc  ORA-00280: change 9043106559196 for thread 1 is in sequence #58475  ORA-00278: log file '/oracle/PHOEQ/data01/arch/1\_58474\_931163746.arc' no longer  needed for this recovery    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58475\_931163746.arc  ORA-00279: change 9043108237936 generated at 07/28/2018 05:03:30 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc  ORA-00280: change 9043108237936 for thread 1 is in sequence #58476  ORA-00278: log file '/oracle/PHOEQ/data01/arch/1\_58475\_931163746.arc' no longer  needed for this recovery    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc  /oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc  ORA-00279: change 9043111888720 generated at 07/28/2018 06:12:54 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58477\_931163746.arc  ORA-00280: change 9043111888720 for thread 1 is in sequence #58477  ORA-00278: log file '/oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc' no longer  needed for this recovery    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  ORA-00310: archived log contains sequence 58476; sequence 58477 required  ORA-00334: archived log: '/oracle/PHOEQ/data01/arch/1\_58476\_931163746.arc'    ORA-10586: Test recovery had to corrupt 1 data block in order to proceed  ORA-10573: Test recovery tested redo from change 9043102394788 to 9043111888720  ORA-10571: Test recovery canceled    SQL> | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Hello,   Thank you for the phone call.  Please continue with the archivelog apply and let me know if you receive any error.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | SQL>  SQL> RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ;  ORA-00279: change 9043102394788 generated at 07/28/2018 04:17:24 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  ORA-00280: change 9043102394788 for thread 1 is in sequence #58472    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  ORA-00279: change 9043102743799 generated at 07/28/2018 04:44:06 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58473\_931163746.arc  ORA-00280: change 9043102743799 for thread 1 is in sequence #58473  ORA-00278: log file '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc' no longer  needed for this recovery    Specify log: {<RET>=suggested | filename | AUTO | CANCEL} | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | We got block which got corrupted now let us know the next step.   CORRUPTING BLOCK 2228 OF FILE 36 AND CONTINUING RECOVERY  Sun Jul 29 14:01:47 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_ora\_32178266.trc:  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   Test recovery discovered a problem at change 9043102418344: redo is inconsistent  with a data block. To skip this redo during normal media or standby  database recovery, specify the ALLOW 1 CORRUPTION option that permits  recovery to corrupt block 2228 in file 36 and continue.  ORA-279 signalled during: ALTER DATABASE RECOVER CONTINUE DEFAULT ...   Regards,  Jiten Pansara | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | we have already provided the output for query RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ;  already in last action plan.   from where do we need to apply the archivelog? | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   The trail recovery did not found any problem.   Please run below command and let me know the output:   SQL> RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ;   When is asking for an archive, please apply the archivelog.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Sun Jul 29 13:15:48 2018  Test recovery canceled  Test recovery tested redo from change 9043102394788 to 9043102394788  Test recovery found no problems  ORA-10574 signalled during: ALTER DATABASE RECOVER CANCEL ...  ALTER DATABASE RECOVER CANCEL  ORA-1112 signalled during: ALTER DATABASE RECOVER CANCEL | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Upload to TDS successful for the file recent\_alert\_PHOEQ.log. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Thank you for the update.  Please upload the alert.log.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | SQL> RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST ;  ORA-00279: change 9043102394788 generated at 07/28/2018 04:17:24 needed for  thread 1  ORA-00289: suggestion : /oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc  ORA-00280: change 9043102394788 for thread 1 is in sequence #58472    Specify log: {<RET>=suggested | filename | AUTO | CANCEL}  CANCEL  ORA-10574: Test recovery did not corrupt any data block  ORA-10573: Test recovery tested redo from change 9043102394788 to 9043102394788  ORA-10571: Test recovery canceled    ORA-01112: media recovery not started   Uploading the alert log as well.   Regards,  Jiten Pansara | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,    Please run the below command and let me know the result:   RECOVER DATABASE USING BACKUP CONTROLFILE UNTIL CANCEL TEST   Please upload the alert.log after running the command.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Upload to TDS successful for the file alert\_PHOEQ.log. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | SQL> select open\_mode from v$database;   OPEN\_MODE  --------------------  MOUNTED   SQL> recover database test;  ORA-10572: Test recovery canceled due to errors  ORA-01610: recovery using the BACKUP CONTROLFILE option must be done   Uploading the alert log file, kindly go through it. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Thank you for the phone call.   Please upload the alert.log.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Production(Source) database name is UPHOEP and target is PHOEQ. Let us know the commands accordingly. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Corrupt blocks are not reported in alert log after doing "recover database test". Please help. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | The details which you have shared are already been shared by your team. We tried " recover database test" and found below details in alert log.   Sat Jul 28 20:34:09 2018  Media Recovery failed with error 448  Sat Jul 28 20:34:10 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/incident/incdir\_817903/PHOEQ\_m001\_50593856\_i817903\_a.trc:  ORA-48132: requested file lock is busy, [stg2\_817903\_inc2.swp] [/oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/lck/SW\_817903\_2.lck]  ORA-48170: unable to lock file - already in use  IBM AIX RISC System/6000 Error: 13: Permission denied  Additional information: 8  Additional information: 30867492  Sat Jul 28 20:34:10 2018  Dumping diagnostic data in directory=[cdmp\_20180728203410], requested by (instance=1, osid=33882257), summary=[incident=817903].  Sat Jul 28 20:34:09 2018  Sweep [inc2][817903]: completed  Sat Jul 28 20:34:12 2018  Recovery interrupted!  Sat Jul 28 20:34:44 2018  Recovered data files to a consistent state at change 9043101716520  Sat Jul 28 20:34:44 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_pr00\_6815990.trc:  ORA-00283: recovery session canceled due to errors  ORA-00448: normal completion of background process  ORA-600 signalled during: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'...  Sat Jul 28 20:34:49 2018  KSFV I/O slave I601 dp=7000107cfeaa828 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Ib01 dp=7000107e3f4f9e0 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Ic01 dp=7000107cbf90948 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave I701 dp=7000107d7f558e0 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave I801 dp=7000107dbf53940 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Ia01 dp=7000107e3f52f00 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave I901 dp=7000107cfeaa080 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Id01 dp=7000107c7b84838 exiting  Sun Jul 29 09:31:40 2018  ALTER DATABASE RECOVER database test  Sun Jul 29 09:31:40 2018  Test Media Recovery Start  Sun Jul 29 09:31:40 2018  Serial Media Recovery started  Sun Jul 29 09:31:41 2018  Test recovery canceled due to errors  ORA-10572 signalled during: ALTER DATABASE RECOVER database test ...   What should we do now? | | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Hello,   Thank you for the update.   The following errors means that there has been a lost write on the datafile 36 in the past.   RMAN-03015: error occurred in stored script Memory Script  RMAN-11003: failure during parse/execution of SQL statement: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   The lost write has not updated a particular block whereas the redo generated for the same change has the correct information.  So when the same block (not updated block) is read during the recovery it fails to apply the redo because the redo has different information to redo the change from a particular point.   The recovery won't continue from this point. In order to continue with the PITR you can consider the following action plan   ACTION PLAN  ~~~~~~~~~~~~~~~~   1. Use Trial Recovery to determine the extent of the problem:   SQL> recover database test;   This will tell you how many blocks (n) would be left corrupted after recovery - check the alert  log for details of the blocks affected. If there are a large number of corruptions reported you may decide to restore from backup and issue point in time recovery. However, if only a few blocks are reported as corrupt you could proceed with recovery :   2. Skip the corrupted block(s)   SQL> recover database allow 1 corruption;   Do this <n> times, <n> being the number of blocks reported as corrupt in step 1 above.   This will allow recovery to continue, 'skipping' the blocks that cannot be recovered and leaving them marked as 'corrupt' after which the database can be opened.   3. Take the corrupt blocks reported in the alert log and for each, identify the object that the block belongs to::   SQL> SELECT tablespace\_name, segment\_type, owner, segment\_name  FROM dba\_extents  WHERE file\_id = <file#>  and <block> between block\_id AND block\_id + blocks - 1;   Replacing <file#> and <block> with the file# and block ids reported in the alert log.   For each object identified - take steps to resolve the corruption:   - if it belongs to an index then simply drop and recreate the index   - if it belong to a user object then consider recreating the object or extracting what you can from the object  ~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~~   Restoring the the database for anther backup and not applying the archive changing that particular block it makes the error to not be revealed.   Please upload the alert.log from auxiliary and source databases.   Thank you in advance,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - Sunday | https://support.oracle.com/epmos/adf/images/t.gif | [Update from Customer] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | | Sorry but, It's almost an hour, requesting you to expedite the analysis. We need to restore it asap.   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Hi,   My name is Cristina Mogos.   This is just a quick note to let you know that your Service Request has been reassigned to comply with 24X7 coverage required for a High Priority issue.   I am currently reviewing the information posted and will provide you with an update as soon as possible.   Thank you for your patience,  Cristina | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - Sunday | https://support.oracle.com/epmos/adf/images/t.gif | [Update from Customer] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | | We have taken L0 again but it didn't work. Let us know what needs to be done to take a new backup that doesn't require the file. This should be the last option, first we need to resolve it with some work around. Need your immediate support on this.   Regards,  Jiten | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - Sunday | https://support.oracle.com/epmos/adf/images/t.gif | [Severity 1 Activity] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | At the request of Jiten Pansara the SR's Severity has been changed to Severity 1.   If you need to lower the Severity you can use the "Lower Severity" button in the Update region.   Customer Severity 1 Details  ---------------------------------------------------  Work 24x7 option has been selected - Work hours for this Service Request are 24x7.   Severity 1 - Manager  ---------------------------------------------------  Name: ajay zende  Telephone Number: +91 7755981111  E-mail Address: ajay.zende@rwe.com   Primary Service Request Contact Information  ----------------------------------------------------------------------  Name: Jiten Pansara  Telephone Number: +91 7249047176  E-mail Address: jiten.pansara@rwe.com  Contact Method: Email   Severity 1 - Secondary Contact  ----------------------------------------------------------------------  Name: Jiten Pansara  Telephone Number: +91 9158149600  Alternate Telephone Number: 9158159600  E-mail Address: jiten.pansara@rwe.com | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Again we tried to refresh with fresh L0 backup as suggested and it failed again.  archived log file name=/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc thread=1 sequence=58472  released channel: adsm\_1  released channel: adsm\_2  released channel: adsm\_3  released channel: adsm\_4  released channel: adsm\_5  released channel: adsm\_6  released channel: adsm\_7  released channel: adsm\_8  RMAN-00571: ===========================================================  RMAN-00569: =============== ERROR MESSAGE STACK FOLLOWS ===============  RMAN-00571: ===========================================================  RMAN-03002: failure of Duplicate Db command at 07/29/2018 10:33:20  RMAN-05501: aborting duplication of target database  RMAN-03015: error occurred in stored script Memory Script  RMAN-11003: failure during parse/execution of SQL statement: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket' | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - Sunday | https://support.oracle.com/epmos/adf/images/t.gif | [Update from Customer] |

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| https://support.oracle.com/epmos/adf/images/t.gif | Hello Team,   Can you please help us the next action. Alert log details after recovery.   Sat Jul 28 20:34:09 2018  Media Recovery failed with error 448  Sat Jul 28 20:34:10 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/incident/incdir\_817903/PHOEQ\_m001\_50593856\_i817903\_a.trc:  ORA-48132: requested file lock is busy, [stg2\_817903\_inc2.swp] [/oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/lck/SW\_817903\_2.lck]  ORA-48170: unable to lock file - already in use  IBM AIX RISC System/6000 Error: 13: Permission denied  Additional information: 8  Additional information: 30867492  Sat Jul 28 20:34:10 2018  Dumping diagnostic data in directory=[cdmp\_20180728203410], requested by (instance=1, osid=33882257), summary=[incident=817903].  Sat Jul 28 20:34:09 2018  Sweep [inc2][817903]: completed  Sat Jul 28 20:34:12 2018  Recovery interrupted!  Sat Jul 28 20:34:44 2018  Recovered data files to a consistent state at change 9043101716520  Sat Jul 28 20:34:44 2018  Errors in file /oracle/PHOEQ/diag/rdbms/phoeq/PHOEQ/trace/PHOEQ\_pr00\_6815990.trc:  ORA-00283: recovery session canceled due to errors  ORA-00448: normal completion of background process  ORA-600 signalled during: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'...  Sat Jul 28 20:34:49 2018  KSFV I/O slave I601 dp=7000107cfeaa828 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Ib01 dp=7000107e3f4f9e0 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Ic01 dp=7000107cbf90948 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave I701 dp=7000107d7f558e0 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave I801 dp=7000107dbf53940 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Ia01 dp=7000107e3f52f00 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave I901 dp=7000107cfeaa080 exiting  Sat Jul 28 20:34:49 2018  KSFV I/O slave Id01 dp=7000107c7b84838 exiting  Sun Jul 29 09:31:40 2018  ALTER DATABASE RECOVER database test  Sun Jul 29 09:31:40 2018  Test Media Recovery Start  Sun Jul 29 09:31:40 2018  Serial Media Recovery started  Sun Jul 29 09:31:41 2018  Test recovery canceled due to errors  ORA-10572 signalled during: ALTER DATABASE RECOVER database test ...    Regards,  Jiten | | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Thanks for the update.   We are working on it and update you accordingly.   Regards,  Jiten Pansara | https://support.oracle.com/epmos/adf/images/t.gif |
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|  | https://support.oracle.com/epmos/adf/images/t.gif | **Oracle Support** | - Sunday | https://support.oracle.com/epmos/adf/images/t.gif | [ODM Solution/Action Plan] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | The ora-600 [3020] is generated because there is an inconsistency between the information stored in the redo and the information stored in a database block being recovered.  The error is usually due to a lost write. You'll want to check your hardware/OS.  You can allow the corruption and continue or use a new backup that doesn't require the file.   There are a few notes that address how to fix the errors during recovery.   Resolving ORA-600[3020] Raised During Recovery  ( [Doc ID 361172.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=361172.1) )   1. Use Trial Recovery to determine the extent of the problem:   SQL> recover database test;  This will tell you how many blocks (n) would be left corrupted after recovery - check the alert   log for details of the blocks affected.  If there are a large number of  corruptions reported you may decide to restore from backup and issue  point in time recovery.  However, if only a few blocks are reported as  corrupt you could proceed with recovery :   2. Skip the corrupted block(s)   SQL> recover database allow 1 corruption; RECOVER CLONE command here with the ALLOW option.   Do this <n> times,  <n> being the number of blocks reported as corrupt in step 1 above.  This will allow recovery to continue,  'skipping' the blocks that  cannot be recovered and leaving them marked as 'corrupt' after which the  database can be opened.  3. Take the corrupt blocks reported in the alert log and for each,  identify the object that the block belongs to:: SQL> SELECT tablespace\_name, segment\_type, owner, segment\_name      FROM dba\_extents      WHERE file\_id = <file#>        and <block> between block\_id AND block\_id + blocks - 1;  Replacing <file#> and <block> with the file# and block ids reported in the alert log.   For each object identified - take steps to resolve the corruption:  - if it belongs to an index then simply drop and recreate the index  - if it belong to a user object then consider recreating the object or extracting what you can from the object;   Related Notes  ----------------------  How to Resolve Ora-00600 [3020] when Allow 1 Corruption Does not work( [Doc ID 805330.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=805330.1) )  ORA-1172 OR ORA-600[3020] Quick Support Debugging Guide [ [DOC ID 190263.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=190263.1) ]  Stuck recovery of database ORA-00600[3020] ( [Doc ID 283269.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=283269.1) )  Trial Recovery ( [Doc ID 283262.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=283262.1) )    Oracle Support | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Allow the corruption or skipping that file fixes the error. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Allow the corruption and continue recovery or use another backup that doesn't require the files. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | It's a missed write error. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | The ora-600 [3020] is generated because there is an inconsistency between the information stored in the redo and the information stored in a database block being recovered. The error is usually due to a lost write. You'll want to check your hardware/OS. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Verified issue in SR update.   RMAN-03002: failure of Duplicate Db command at 07/28/2018 14:03:43  RMAN-05501: aborting duplication of target database  RMAN-03015: error occurred in stored script Memory Script  RMAN-11003: failure during parse/execution of SQL statement: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket' | https://support.oracle.com/epmos/adf/images/t.gif |
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|  | https://support.oracle.com/epmos/adf/images/t.gif | **Oracle Support** | - Sunday | https://support.oracle.com/epmos/adf/images/t.gif | [ODM Issue Clarification] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | Error while restoring database from production database.   RMAN-00571: ===========================================================  RMAN-00569: =============== ERROR MESSAGE STACK FOLLOWS ===============  RMAN-00571: ===========================================================  RMAN-03002: failure of Duplicate Db command at 07/28/2018 14:03:43  RMAN-05501: aborting duplication of target database  RMAN-03015: error occurred in stored script Memory Script  RMAN-11003: failure during parse/execution of SQL statement: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   We tried to cancel the recovery and startup but it didn't work. Please provide your inputs asap. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Email To  ----------------  jiten.pansara@rwe.com   Email Subject  ------------------------------  [SR #3-17984551861](https://support.oracle.com/epmos/faces/SrDetail?srNumber=3-17984551861) : Error while restoring database using duplicate   Email Body  ----------------------  Hello Jiten,   Please note that your [Service Request Number 3-17984551861](https://support.oracle.com/epmos/faces/SrDetail?srNumber=3-17984551861) has been updated.  To view the update, please access My Oracle Support at https://support.oracle.com/ and choose the Service Requests tab.   Thank you,   Oracle Customer Support  Note: Please do not reply to this email. This mailbox does not allow incoming messages. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | Email To  ----------------  jiten.pansara@rwe.com   Email Subject  ------------------------------  [SR #3-17984551861](https://support.oracle.com/epmos/faces/SrDetail?srNumber=3-17984551861) : Error while restoring database using duplicate   Email Body  ----------------------  Hello Jiten,   We have received your uploaded data.   Your Technical Support Agent will update the SR or contact you if they have a solution or some additional questions. | https://support.oracle.com/epmos/adf/images/t.gif |
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| https://support.oracle.com/epmos/adf/images/t.gif | | | Your Service Request has been submitted as an RMAN duplicate issue based on the options chosen when logging the SR. Diagnostic data is needed for troubleshooting the issue.   Execute the action plan described in [ [DOC ID 1671454.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=1671454.1) ] "SRDC - Data Collection for RMAN Duplicate" and upload the information collected to ensure rapid resolution.   (If this information has already been provided please ignore this action request).   This SR will go through some automatic checks to:  - verify that the required data has been attached to the SR  - look for potential solutions  See [ [Doc ID 1929376.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=1929376.1) ] "My Oracle Support - Automated Troubleshooting" | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - Saturday | https://support.oracle.com/epmos/adf/images/t.gif | [Update from Customer] |

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| https://support.oracle.com/epmos/adf/images/t.gif | | Upload to TDS successful for the file PHOEQ\_REFRESH.txt1. | https://support.oracle.com/epmos/adf/images/t.gif |
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| **JITEN.PANSARA@RWE.COM** | - Saturday | https://support.oracle.com/epmos/adf/images/t.gif | [Customer Problem Description] |

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| https://support.oracle.com/epmos/adf/images/t.gif | Customer Problem Description  ---------------------------------------------------   Problem Summary  ---------------------------------------------------  Error while restoring database using duplicate   Problem Description  ---------------------------------------------------  Hello Team,   We are facing below error while restoring database from production database.   RMAN-00571: ===========================================================  RMAN-00569: =============== ERROR MESSAGE STACK FOLLOWS ===============  RMAN-00571: ===========================================================  RMAN-03002: failure of Duplicate Db command at 07/28/2018 14:03:43  RMAN-05501: aborting duplication of target database  RMAN-03015: error occurred in stored script Memory Script  RMAN-11003: failure during parse/execution of SQL statement: alter database recover logfile '/oracle/PHOEQ/data01/arch/1\_58472\_931163746.arc'  ORA-00600: internal error code, arguments: [3020], [36], [2228], [150997172], [], [], [], [], [], [], [], []  ORA-10567: Redo is inconsistent with data block (file# 36, block# 2228, file offset is 18251776 bytes)  ORA-10564: tablespace LSTAR\_LOB  ORA-01110: data file 36: '/oracle/PHOEQ/data01/lstar\_lob.016'  ORA-10560: block type 'NGLOB: Hash Bucket'   We tried to cancel the recovery and startup but it didn't work. Please provide your inputs asap.   Regards,  Jiten pansara   Error Codes  ---------------------------------------------------  ORA-10567,ORA-00600   Problem Category/Subcategory  ---------------------------------------------------  Backup/Recovery and RMAN, Duplicate and DataGuard StandBy setup, FRA, GDS, OSB/Other issues/Recovery Manager [RMAN], FRA (Backup, Recovery, Restore, Compatibility, Duplicate DB, Performance, Media Manager Interface, etc)   Uploaded Files  ---------------------------------------------------  File: PHOEQ\_REFRESH.txt1    Global Problem Definition Details  ---------------------------------------------------  Question: How can we help you with RMAN?  Answer: I am getting an error running RMAN   Question: Within what area are you getting this error?  Answer: RMAN duplicate   Question: Select the duplicate type  Answer: Backup based duplicate   Question: Select the error you are receiving.  Answer: Error not listed   Question: Provide details on the backup based duplicate error not listed.  Answer: ORA-10567   Diagnosis: Submit the following required diagnostic information for support to assist you with the issue:    Read [Note:1671454.1](https://support.oracle.com/epmos/faces/DocumentDisplay?parent=SrDetailText&sourceId=3-17984551861&id=1671454.1) SRDC - Required diagnostic data collection for RMAN Duplicate    We recommend saving this session as a draft Service Request (SR). Once data collection is complete, proceed with next step to upload requested data and submit SR. |